



# FUELSTAR ELECTRONIC PROOF OF DELIVERY

TouchStar's pledge to our customer's has always been to simplify their fuel delivery operations, minimising administration, saving time and increasing profits.

**fuelstar**  
proof of delivery



## FUELSTAR KEY BENEFITS:

- Better management of adhoc and scheduled deliveries
- Point of sale invoicing for customers
- On-screen signature capture for proof of delivery
- Enhanced control over routing and scheduling
- Live stock reports
- Vehicle check management
- Instant transmission of all delivery information to the back office



### EXPERIENCE, EFFICIENCIES AND SAVINGS

With over 30 years experience, TouchStar is internationally recognised as the market leader in mobile applications for the fuel delivery market.

Developed in conjunction with some of the fuel industry giants, FuelStar facilitates a live connection between drivers, transport staff, accounts teams and customers. Sharing live data regarding vehicle position, on-board stock, delivery volumes and pricing enables, both better operational decision making and a reduction in administration.

FuelStar facilitates greater operational efficiencies and reduced costs. A typical flow of data through the FuelStar delivery process would be as follows:

#### DRIVER LOG-ON

The driver logs on to the system using a link from the tachograph. The system is then able to automatically verify driver ID and mileage. This enhances both the security and accuracy of the data returned from the system.

#### VEHICLE CHECKS

The system requires the driver to undertake his statutory DVSA approved vehicle checks prior to receiving the work schedule. The checks are completed with a signed statement by the driver which includes a location, date and time stamp. Once verified, the vehicle safety sheet is available both in the back office and locally on the device for road side check purposes.



#### DAILY TASK LIST

On completion of the vehicle safety checks the driver is presented with an overview of the scheduled loading and delivery tasks for that shift. The driver is able to easily review location and product requirements and can plan his route and line changes effectively as a result. Delivery comments by customer and specific order are presented automatically and trigger a read receipt message to the back office. This ensures that key information is shared effectively.

#### LOADING

Within FuelStar, the vehicle loading process is recorded by pot, location, contract and bill of lading number.

#### DELIVERY

Upon completion of the vehicle loading process, the driver is then able to select the delivery. At this stage an automated pre-delivery message can be sent, enhancing customer service levels. Vehicle navigation options facilitate the collection and population of the tank's coordinates. Should the delivery not be possible then there are a number of non-delivery codes which can be recorded against the delivery and returned to the back office. In the event that this is a result of lack of access or health and safety issues, image capture is able to provide supporting evidence should the customer query this at a later date.

#### METER INTEGRATION

Once the vehicle is in position at the customer's tank it is possible for the system to pre-set the meter to a pre-arranged quantity. Once the delivery has taken place, details of the quantity, temperature, location, date and time are automatically recorded.

#### PRINTING

The system provides weights and measures approved ticketing. The tickets can be printed from the existing printer (supplied with the meter) or using a thermal printer that will allow logos, signatures and more flexible report printing options.

#### FOLLOW ON DELIVERY

Should the customer require an additional remote delivery, FuelStar is able to consolidate the total deliveries on a single ticket.

#### CUSTOMER SIGNATURE

Upon completion, the customer can view full details of the delivery with the opportunity to provide an invoice. The flexibility of the system means that it is possible to collect both money and a digital signature at this juncture.

#### PRODUCT ALLOCATION TO LINE AND POT

On returning to the truck the driver has the ability to manage the stock, including line changes. The driver will also be able to ensure that there is an up to date stock allocation per pot.

#### RECONCILIATION

All details transferred and collected throughout the day are continually transferred to the back office which means end of shift reconciliation and invoicing is handled automatically.

#### BESPOKE DESIGN

The business logic behind the process flow of the software as well as the screen designs and layout are all definable by customer. The core of the product grows as new customers and new technology continually add to the functionality of the software. This ensures that FuelStar customers are always able to access the most up to date technology in a cost efficient manner.

**For more information about how FuelStar would enhance your business please contact us on 0161 874 5050.**